

Shipping & Delivery Policy (Products) –

For International buyers, orders are shipped and delivered through registered international courier companies and/or International speed post only if any thing such mentioned specially on the product. For domestic buyers, orders are shipped through registered domestic courier companies and /or speed post only, if any thing such mentioned on the product. Orders are shipped within 15 working days or as per the delivery date agreed at the time of order confirmation and delivering of the shipment subject to Courier Company / post office norms. Flowers 4 Feelings is not liable for any delay in delivery by the courier company / postal authorities and only guarantees to hand over the consignment to the courier company or postal authorities within 15 working days from the date of the order and payment or as per the delivery date agreed at the time of order confirmation. Delivery of all orders will be to registered address of the buyer as per the credit/debit card only at all times(Unless specified at the time of Order). Flowers4feelings is in no way responsible for any damage to the order while in transit to the buyer. Payments Flowers4feelings is proud to use Payment Gateway Name for fast, easy and efficient secure payments. All major credit cards are accepted.

Shipping & Delivery Policy (Services) -

Delivery of our services will be confirmed on your mail ID as specified during registration. For any issues in utilizing our services you may contact our helpdesk on +91 - 9822063414

How the delivery charge is calculated for multiple units and some products

In case of Delivery of a Product by Courier, (on special occasions like Diwali / New Year gifts etc.) the shipping charge is based on the weight of the product. For multiple products ordered from the same category the programme adds up the weight of all the units ordered and charges a single delivery fee.

Thus, a customer who orders three books weighing 200gms, 250gms and 400gms is charged a single delivery fee of a consignment weighing more than 500gms but less than one kg. The customer is not charged for three different consignments weighing less than 500gms each. Thus the customer will pay a delivery fee of Rs 85 for ordering the three books as a single order instead of Rs 142 if he orders them separately. (the amounts indicated are considered only as a example.)

However, the delivery fee is calculated separately when a customer orders different products. Thus, if a customer orders a Pearl Set and Shirts he will pay separate

delivery charges for each product. This is because the products are being sourced and shipped from different cities.

The minimum weight taken into account is 250gms (only for documents) for domestic shipments and 500gms for international shipments. There is a parcel surcharge applicable for the consignments other than documents irrespective of weight of the shipments in case of international deliveries.

The weight of the product has been built in into the delivery charge of each product. This will automatically be added to the product cost at the payment stage. The delivery cost of a consignment weighing 3 Kg to be shipped within India will be = INR 165. (Charges are indicative or subject to courier company)